

COMPANY COMMITMENTS

HYGIENE

The team will be equipped with anti-bacterial chemicals to disinfect all areas.

We will increase the frequency of cleaning in all high use areas.

Cleaning schedules for all areas of the hotel will be updated.

Anti-bacterial hand wash will be provided at all hand wash sinks.

Anti-bacterial sanitiser will be provided at key points.

SOCIAL DISTANCING

Reasonable steps will be taken to enforce social distancing guidelines amongst guests and staff.

Where social distancing is not possible-and the activity needs to continue-secondary controls will be implemented such as screens, barriers and personal protective equipment.

Services to guests will only be on a pre-booked basis.

Guest contact with employees will be limited, where possible, through service modification.

OTHER PREVENTATIVE MEASURES

Anyone showing symptoms of Covid-19 will not be permitted to enter the hotel.

Employees will be provided with the personal protective equipment that has been identified as required to operate.

The control measures will be regularly monitored and updated.

EMPLOYEE COMMITMENTS

HYGIENE

Employees will be required to practice frequent hand washing, using anti-bacterial hand wash, particularly when entering the building, before eating, after eating, after coughing or sneezing, after using the washrooms and after handling equipment.

Anti-bacterial hand sanitiser will be used periodically, if not near a washroom.

The sneeze and cough etiquette will be used periodically at all times.

Any updated procedures including the use of personal protective equipment, specified in the updated operating procedures-will be followed.

SOCIAL DISTANCING

A distance of at least 2 metres will be kept from other employees and guests.

Where it is not possible to observe the 2-metre distance, there will be additional control measures in place.

OTHER PREVENTION MEASURES

Employees are not to come to work if they or any of their household shows any signs or symptoms of Covid-19.

Anyone who starts to feel unwell whilst at work must immediately separate themselves from other employees and guests and advise their supervisor of that illness.

GUEST COMMITMENTS

HYGIENE

Guests will be required to practice frequent hand washing, using anti-bacterial hand wash, when entering the building, after coughing or sneezing and after using the washrooms.

SOCIAL DISTANCING

Instructions on signage and given by employees must be followed.

Social distancing measures must be observed, even where there are no signs or barriers.

Guests are to remain in family groups only and are not to mix with anyone outside of their family group, except in line with government guidance.

OTHER PREVENTATIVE MEASURES

Guests are not to come to the hotel if they are exhibiting any signs of Covid-19.

If, as a resident, you start to feel unwell, move to an area not in use by other guests and seek medical advice or return home, do not remain at the hotel.